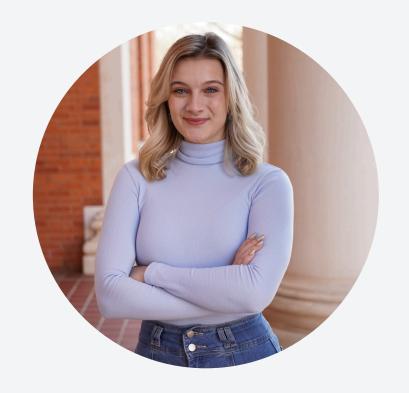
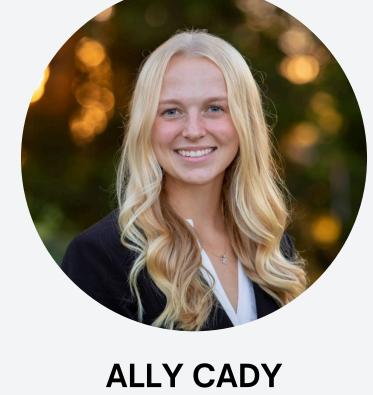


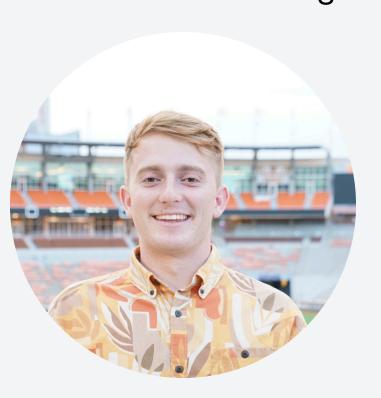
# **OUR TEAM**



OLIVIA WOLF
President



ALLY CADY
VP of Manufacturing



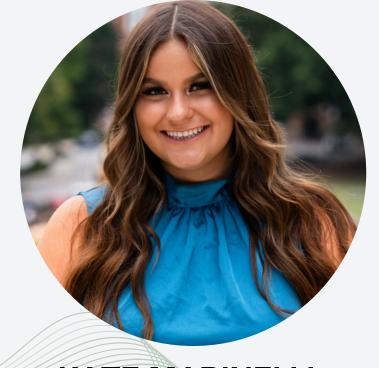
**HARRISON ESTEY**VP of Finance



JILLIAN VISCEGLIA
VP of Human Resources



**KEVIN THORNTON**VP of Sales



**VP of Marketing** 



# FINANCIAL PERFORMANCE

### QUARTER 5

Industry Financial Ratios	6			
Ratio	Lowest	Highest	Average	AeroFlex
LIQUIDITY RATIOS				
Quick Liquidity Test Ratio	0.00	2.53	1.26	N/A
ACTIVITY RATIOS				
Fixed Assets Turnover 🛽	0.53	2.53	1.48	0.53
Total Assets Turnover 🕙	0.37	1.14	0.66	0.46
LEVERAGE RATIOS				
Debt Ratio 🕙	0.00	29.85	5.78	0.00
Debt to Paid-In Capital 🖸	0.00	42.56	7.77	0.00
PROFITABILITY RATIOS				
Gross Profit Margin 🛽	53.00	68.48	59.94	63.62
Net Profit Margin ?	-92.22	19.23	-26.24	-92.22
Return on Assets 🛽	-42.72	12.63	-14.41	-42.72
Return on Paid-In Capital 🛽	-42.72	12.63	-15.98	-42.72
FINANCIAL STATEMENT HIGHLIGHTS				
Revenues	1,012,120	3,754,350	2,268,081	1,193,700
Gross Profit	536,459	2,249,702	1,380,308	759,470
Net Income	-1,100,774	721,882	-362,857	-1,100,774

### QUARTER 6

Industry Financial Ratios	6			
Ratio	Lowest	Highest	Average	AeroFlex
LIQUIDITY RATIOS				
Quick Liquidity Test Ratio 🛽	N/A	N/A	N/A	N/A
ACTIVITY RATIOS				
Fixed Assets Turnover ?	0.82	4.06	2.07	0.82
Total Assets Turnover 🖸	0.54	1.57	0.96	0.67
LEVERAGE RATIOS				
Debt Ratio ┚	0.00	0.00	0.00	0.00
Debt to Paid-In Capital 🛽	0.00	0.00	0.00	0.00
PROFITABILITY RATIOS				
Gross Profit Margin 🗹	40.36	65.26	57.84	63.88
Net Profit Margin ?	-20.19	33.33	11.80	3.10
Return on Assets ?	-18.57	38.72	12.54	2.09
Return on Paid-In Capital ?	-18.57	38.72	12.54	2.09
FINANCIAL STATEMENT HIGHLIGHTS				
Revenues	1,557,540	7,311,520	3,831,663	1,775,650
Gross Profit	628,560	4,726,398	2,283,162	1,134,230
Net Income	-314,430	1,925,602	700,299	55,024



# FINANCIAL PERFORMANCE: INCOME STATEMENT

Q6

49% revenue increase from Q5 to Q6

Largest revenue figure of \$1.7M

- Mountain pop
   105% increase in operating profit
  - First time earning positive operating profit

#### Income Statement

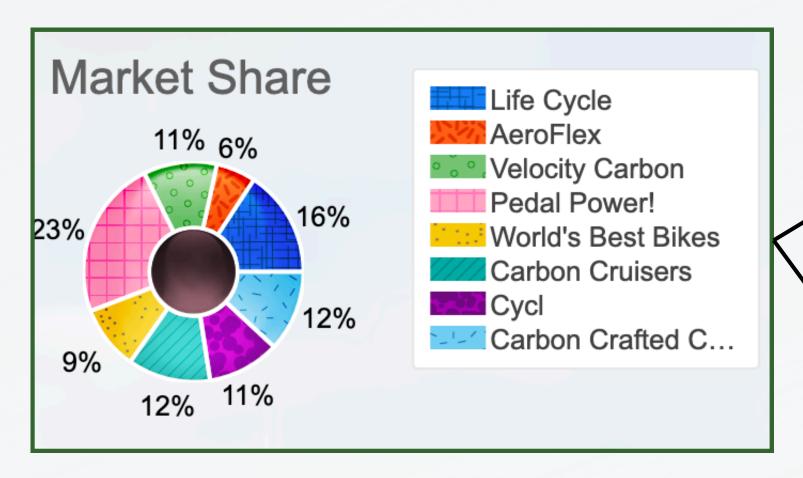
income Statement			
	Quarter 5	Quarter 6	
GROSS PROFIT			
Revenues	<u>1,193,700</u>	1,775,650	~
- Rebates	<u>35,190</u>	<u>52,800</u>	
- Cost of Goods Sold	<u>399,040</u>	<u>588,620</u>	~
= Gross Profit	759,470	1,134,230	~
EXPENSES			
	205 725	20.000	./
Research and Development	<u>385,735</u>	30,000	~
+ Advertising	<u>655,376</u>	<u>419,520</u>	~
+ Internet Marketing Expenses	<u>28,962</u>	<u>18,880</u>	
+ Sales Force Expense	<u>113,496</u>	<u>175,499</u>	~
+ Store and Web Sales Center Expenses	<u>342,000</u>	<u>166,000</u>	~
+ Web Sales Productivity Expenses	<u>16,000</u>	<u>33,500</u>	~
+ Marketing Research	20,000	<u>20,000</u>	
+ Shipping	<u>14,578</u>	<u>20,169</u>	
+ Excess Capacity Cost	<u>226,347</u>	<u>97,889</u>	
+ Depreciation	<u>60,000</u>	<u>100,000</u>	
= Total Expenses	1,862,494	1,081,457	~
Operating Profit	-1,103,024	52,774	~



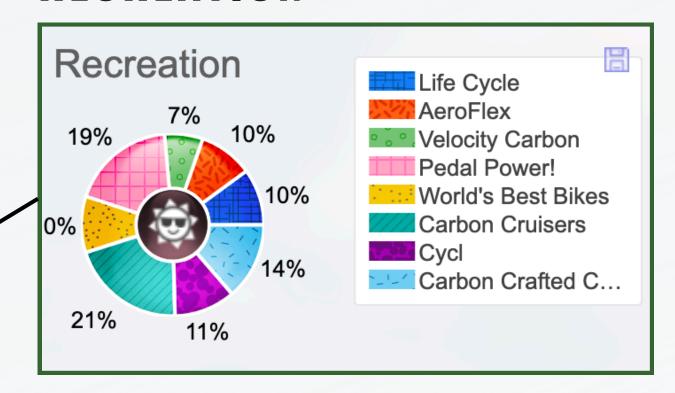
# MARKET PERFORMANCE Q5

### MARKET SHARE

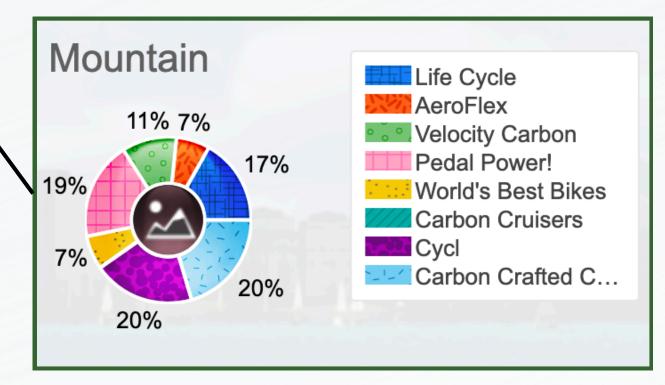
**AeroFlex** 



#### RECREATION



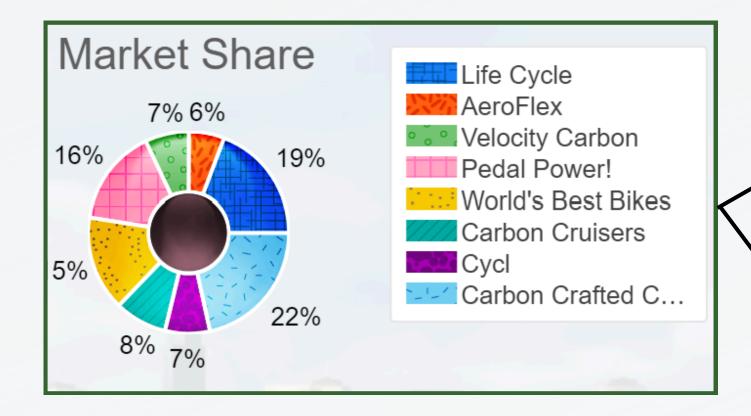
#### MOUNTAIN



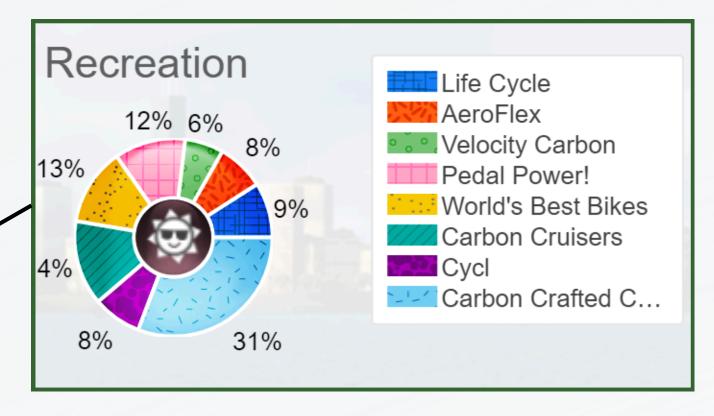
# MARKET PERFORMANCE Q6

#### MARKET SHARE

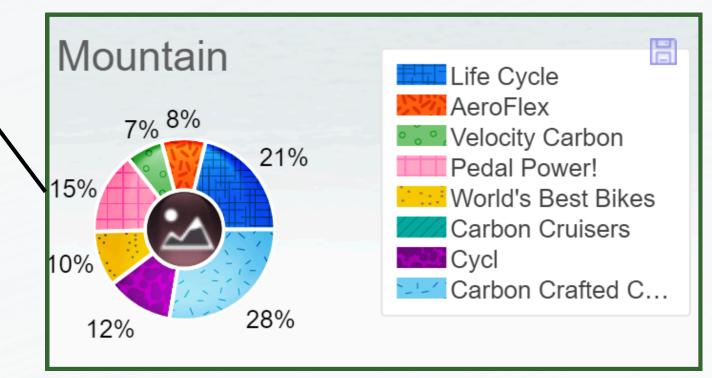
**AeroFlex** 



#### RECREATION



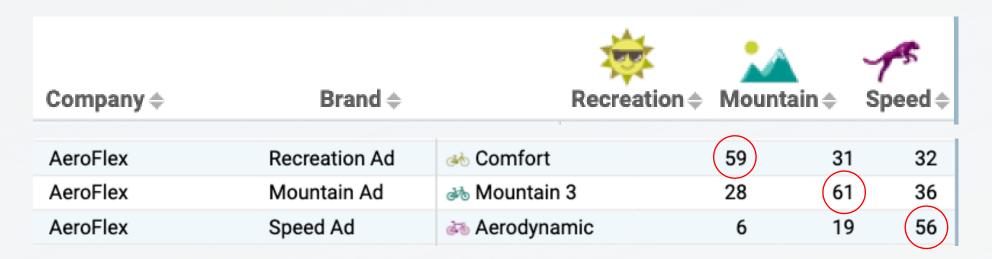
#### MOUNTAIN



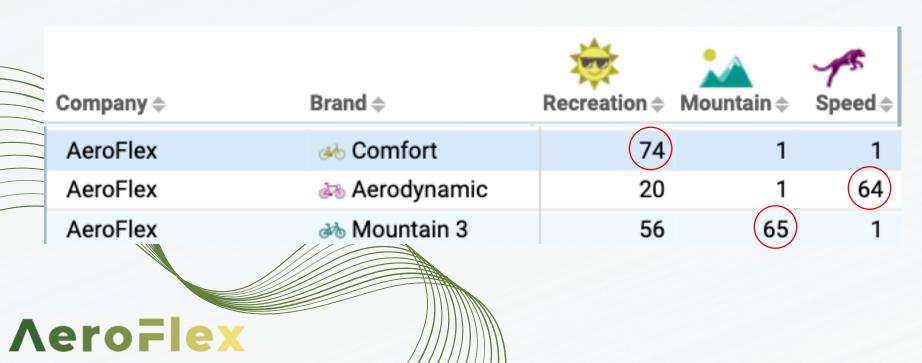
# MARKETING STRATEGY: WHERE DID WE LEAVE OFF?

**QUARTER 4, YEAR 1** 

#### **AD JUDGEMENT:**



#### **BRAND JUDGEMENT:**



#### What did we want to improve?

- Potentially remove one of our bike designs to better serve our target market
- Improve ad judgment (better ad designs make the ads shorter). Use market data and competitors data to better market our bikes to our target market
- See the competitions advertising and make sure we are in line with what they are doing, but also differentiating our decisions based on our models
- Going forward we want to spend more on advertising and make sure that our advertising is in line with our strategy

# MARKETING STRATEGY: WHERE WE WENT NEXT

**QUARTER 5, YEAR 2** 

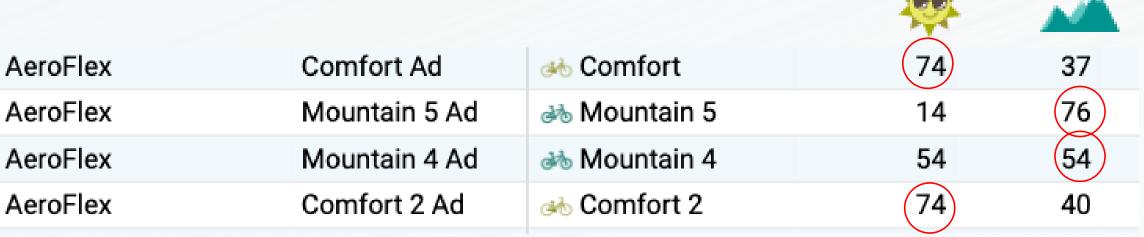
## **BRAND JUDGMENT**





AeroFlex	♣ Comfort	74	1
AeroFlex		58	63
AeroFlex	⋄ Comfort 2	66	1
AeroFlex		55	49

### AD JUDGEMENT





# MARKETING STRATEGY: WHERE ARE NOW

QUARTER 6, YEAR 2

BRAND J	UDGMENT		
AeroFlex	♣ Comfy Cousin	79	1
AeroFlex		56	65
AeroFlex		67	1
AeroFlex		58	62

### AD JUDGEMENT





# MARKETING STRATEGY: PRICE JUDGEMENT

QUARTER 5			
AeroFlex	<b>⋄</b> Comfort	100	100
AeroFlex		84	100
AeroFlex	♣ Comfort 2	100	100
AeroFlex		88	100

QUARTER	<b>R</b> 6
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# HUMAN RESOURCES STRATEGY WHERE DID WE LEAVE OFF?

Q3: 63.9 SATISFACTION

Q4: 65.3 SATISFACTION

#### What did we want to improve?

 Improve workers compensation and pay rates to increase productivity (we were WELL below 70% in worker productivity)



# HUMAN RESOURCES STRATEGY

WHERE WE WENT NEXT: Q5 AND Q6 Y2

Q5 YEAR 2

83.3% Satisfaction

Q6 YEAR 2

84.4% Satisfaction



#### Actions we took:

- Increased Compensation
- Increased Vacation
- Increased health benefits from minimum to comprehensive package



# SALES CHANNEL STRATEGY WHERE DID WE LEAVE OFF?

Sales - Total							
Brand	Net Demand	Lost Sales Due to Stock-outs	Units Sold	Sales Revenue	Rebates	Cost of Goods Sold	Gross Margin
♣ Comfy Cousin	432	0	432	453,600	17,280	138,903	297,417
	569	0	569	768,150	22,720	266,711	478,719
♣ Captain Comfy	276	0	276	248,400	6,900	79,461	162,039
	235	0	235	305,500	5,900	103,543	196,057
Total	1,512	0	1,512	1,775,650	52,800	588,620	1,134,230

#### **Q4: Web Productivity:**

Ontions to Improve the Probability of Purchase

options to improve the mobability of rulchase					
Activities to Increase Purchase Probability Once a Visitor is at Your Site	Start	Stop	Status	Setup Cost	Quarterly Budget
Toll-free phone number for advising customers in the decision making process and for handling service calls		<b>(</b>	operational	3,000	8,000
Secure web site to insure privacy in taking orders via credit cards			*	9,000	4,000
Advanced shopping cart and checkout procedures to make it easier to shop and place orders	~		-	23,000	9,000
Continuous upgrading of the product description, pricing, and order entry pages to improve content, visual appeal and navigation	~		-	6,000	6,000
Order tracking software to allow customers and service reps to track orders/shipments			-	10,000	8,000

#### What did we want to improve?

- Increase our sales web support (hiring new sales reps to run web)
- Hire more salespeople
- Hire more web sales people (double the websales people)
- Invest in expanding to more than one sales office
- Invest in web productivity



# SALES CHANNEL STRATEGY WHERE WE WENT

Doubled our store salespeople

**AeroFlex** 

- Increased web salespeople from 6 to 8
- 60% of sales revenue from physical stores, 40% from web sales

	Last Quarte	r (Actual)
Brand	Demand	Percent
♣ Comfy Cousin	432	28.6%
	569	37.6%
→ Captain Comfy	276	18.3%
	235	15.5%
Total	1,512	100.0%

	Last (	Quarter (Actual)	
		Demand per Sales Person	Total Demand
Stores	16	57.06	913
Web Sales Center	8	74.88	599
Total	24		1,512

# SALES CHANNEL STRATEGY WHERE WE WENT

 Added 3 activities to increase purchase probability



 Additions contributed to 40% of sales revenue



80 Potential Impl	rovement [%]		Laboratoria de la companya de la com
60	almirmun munummun		
40	imir		
20			
0			
	20,000	40,000 Quarterly Budget	60,000
0			
Toll-free phor		mers in the decision making	process and for handling se
Toll-free phor Secure web s	site to insure privacy in taking opping cart and checkout pro	mers in the decision making orders via credit cards ocedures to make it easier to	

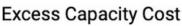
Options to Improve the Probability of Purchase					
Activities to Increase Purchase Probability Once a Visitor is at Your Site	Start	Stop	Status	Setup Cost	Quarterly Budget
Toll-free phone number for advising customers in the decision making process and for handling service calls			operational	3,000	4,000
Secure web site to insure privacy in taking orders via credit cards	~		-	9,000	4,000
Advanced shopping cart and checkout procedures to make it easier to shop and place orders			operational	23,000	9,000
Continuous upgrading of the product description, pricing, and order entry pages to improve content, visual appeal and navigation			operational	6,000	7,500
Customer profile data banks to store mailing information, credit card numbers, past purchases, etc. to facilitate purchases, customer service and data mining			-	26,000	12,000
Data mining to profile visitors and their web behavior in order to present product options that might best appeal to customers (customer profile banks must be set up at the same time)			-	40,000	10,000
Order tracking software to allow customers and service reps to track orders/shipments			_	10,000	8,000



# SALES CHANNEL STRATEGY

Cash Fl	OW
---------	----

O G G T T T T G T T						Nav N Ia
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 5	Quarter 6
Beginning Cash Balance	0	8,250	213,408	397,150	2,157,463	156,689
RECEIPTS AND DISBURSEMENTS FROM OPERATING ACTIVITIES						
Revenues	<u>0</u>	208,900	<u>412,800</u>	<u>1,098,375</u>	<u>1,193,700</u>	<u>1,775,650</u>
- Rebates	<u>0</u>	<u>2,850</u>	<u>6,050</u>	23,150	<u>35,190</u>	<u>52,800</u>
- Production	<u>0</u>	130,200	209,920	<u>403,589</u>	<u>399,040</u>	<u>588,620</u>
- Research and Development	120,000	<u>30,000</u>	<u>30,000</u>	<u>451,780</u>	<u>385,735</u>	<u>30,000</u>
- Advertising	<u>0</u>	<u>62,000</u>	<u>56,000</u>	<u>274,459</u>	<u>655,376</u>	<u>419,520</u>
- Internet Marketing Expenses	<u>0</u>	<u>3,000</u>	<u>3,000</u>	<u>14,710</u>	<u>28,962</u>	<u>18,880</u>
- Sales Force Expense	<u>0</u>	<u>34,358</u>	<u>43,293</u>	102,545	113,496	175,499
- Store and Web Sales Center Expenses	<u>350,000</u>	<u>122,000</u>	122,000	206,000	342,000	166,000
- Web Sales Productivity Expenses	<u>0</u>	<u>6,000</u>	<u>3,000</u>	<u>52,000</u>	<u>16,000</u>	<u>33,500</u>
- Marketing Research	<u>0</u>	20,000	20,000	20,000	20,000	20,000
- Shipping	<u>0</u>	<u>3,084</u>	<u>5,545</u>	<u>13,319</u>	<u>14,578</u>	<u>20,169</u>
- Excess Capacity Cost	<u>0</u>	<u>0</u>	<u>0</u>	<u>58,759</u>	<u>226,347</u>	<u>97,889</u>



From Overhead

▶ From Unutilized Labor

58,759 Excess Capacity Cost 14,365

44,394

From Overhead

▶ From Unutilized Labor

226,347 Excess Capacity Cost

39,116

187,232

From Overhead

▶ From Unutilized Labor

97,889

15,718 82,171





# MANUFACTURING STRATEGY WHERE DID WE LEAVE OFF?

Q3:

**AeroFlex** 

#### Operating Capacity Utilization

OVERTIME	
Overtime hours used ?	1.00h
Overtime capacity ?	57
Production worker productivity without overtime 2	65.3%
Production worker productivity with overtime ?	64.7%
Increase in average direct labor cost per unit due to overtime	20.70
OPERATING CAPACITY	
Planned operating capacity ?	455
Planned operating capacity including overtime ?	512
Production employee productivity 🛽	64.7%
Effective operating capacity 2	331
Effective operating capacity utilized 🖸	331
Effective operating capacity utilization ?	100%
EXCESS CAPACITY	
Unused operating capacity 🛽	0
Excess operating capacity ?	0%
Overhead costs and labor charged to excess operating capacity	0

Q4:

#### Operating Capacity Utilization

OVERTIME	
Overtime hours used 2	0.00h
Overtime capacity ?	0
Production worker productivity without overtime 2	83.3%
Production worker productivity with overtime ?	N/A
Increase in average direct labor cost per unit due to overtime	0.00
OPERATING CAPACITY	
Planned operating capacity ?	1,495
Planned operating capacity including overtime ?	1,495
Production employee productivity 2	83.3%
Effective operating capacity ?	1,246
Effective operating capacity utilized 2	928
Effective operating capacity utilization ?	74%
EXCESS CAPACITY	
Unused operating capacity 🛽	318
Excess operating capacity 2	26%
Overhead costs and labor charged to excess operating capacity 🖸	58,759

# MANUFACTURING STRATEGY WHERE DID WE LEAVE OFF?

Q3:

**AeroFlex** 

Number of Units					
Brand	Units Produced		Lost Sales Due to Stock-Outs		
⋄ Comfort	117	118	1		
🚵 Aerodynamic	88	89	1		
Mountain 3	126	127	1		
Total	331	334	3		

Q4:

Number of Units					
Brand	Units Produced	Net Demand	Lost Sales Due to Stock-Outs		
♣ Comfort	270	270	0		
Mountain 5	392	392	0		
♣ Comfort 2	185	185	0		
Mountain 4	81	81	0		
Total	928	928	0		

#### What did we want to improve?

Keep up with...

- operating capacity
- overtime
- fixed capacity

## MANUFACTURING STRATEGY: OPERATING CAPACITY UTILIZATION

#### WHERE WE WENT NEXT:

#### QUARTER 5

Operating Capacity Utilization	
OVERTIME	
Overtime hours used ?	0.00h
Overtime capacity 2	0
Production worker productivity without overtime 2	84.4%
Production worker productivity with overtime ?	N/A
Increase in average direct labor cost per unit due to overtime	0.00
OPERATING CAPACITY	
Planned operating capacity ?	2,990
Planned operating capacity including overtime 🖸	2,990
Production employee productivity ?	84.4%
Effective operating capacity ?	2,523
Effective operating capacity utilized ?	1,032
Effective operating capacity utilization ?	41%
EXCESS CAPACITY	
Unused operating capacity 🖸	1,491
Excess operating capacity ?	59%
Overhead costs and labor charged to excess operating capacity 🖸	226,347

#### QUARTER 6

Operating Capacity Utilization	
OVERTIME	
Overtime hours used ?	0.00h
Overtime capacity ?	0
Production worker productivity without overtime ?	85.6%
Production worker productivity with overtime ?	N/A
Increase in average direct labor cost per unit due to overtime	0.00
OPERATING CAPACITY	
Planned operating capacity ?	2,600
Planned operating capacity including overtime	2,600
Production employee productivity 2	85.6%
Effective operating capacity ?	2,226
Effective operating capacity utilized ?	1,512
Effective operating capacity utilization ?	68%
EXCESS CAPACITY	
Unused operating capacity ?	714
Excess operating capacity ?	32%
Overhead costs and labor charged to excess operating capacity 2	97,889



# MANUFACTURING STRATEGY: NUMBER OF UNITS

WHERE WE WENT NEXT:

## QUARTER 5

#### Number of Units Units Net Lost Sales Due Demand to Stock-Outs **Brand** Produced Comfy Cousin 370 370 0 257 257 0 Captain Comfy 210 210 0 195 Mountain Momma 195 0 Total 1,032 1,032 0

## QUARTER 6

Number of Units					
Brand	Units Produced	Net Demand	Lost Sales Due to Stock-Outs		
♣ Comfy Cousin	432	432	0		
	569	569	0		
→ Captain Comfy	276	276	0		
	235	235	0		
Total	1,512	1,512	0		

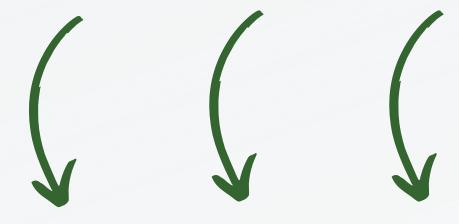


# FINANCIAL STRATEGY

#### What did we want to improve?

- Problem: left large sums of money in the CoD
- consistently losing money

**AeroFle** 



 Solution: took \$500k out of the CoD and invested the money into market research and advertising

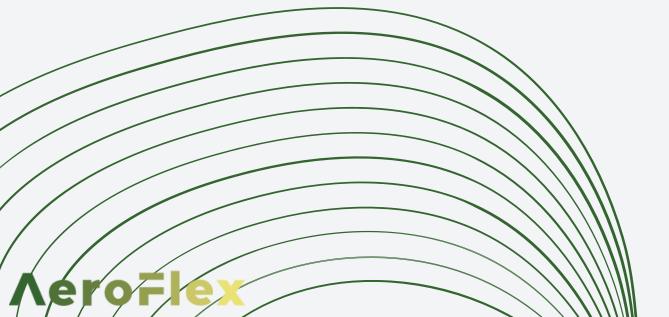
### Q5/Q6:

Income Statement			
	Quarter 5	Quarter 6	
GROSS PROFIT			
Revenues	<u>1,193,700</u>	<u>1,775,650</u>	~
- Rebates	<u>35,190</u>	<u>52,800</u>	
- Cost of Goods Sold	<u>399,040</u>	<u>588,620</u>	~
= Gross Profit	759,470	1,134,230	~
EXPENSES			
Research and Development	<u>385,735</u>	<u>30,000</u>	~
+ Advertising	<u>655,376</u>	<u>419,520</u>	~
+ Internet Marketing Expenses	<u>28,962</u>	<u>18,880</u>	
+ Sales Force Expense	<u>113,496</u>	<u>175,499</u>	~
+ Store and Web Sales Center Expenses	342,000	<u>166,000</u>	~
+ Web Sales Productivity Expenses	<u>16,000</u>	<u>33,500</u>	~
+ Marketing Research	20,000	<u>20,000</u>	
+ Shipping	<u>14,578</u>	<u>20,169</u>	
+ Excess Capacity Cost	226,347	<u>97,889</u>	
+ Depreciation	60,000	100,000	
= Total Expenses	1,862,494	1,081,457	~
Operating Profit	-1,103,024	52,774	~

# COMPARING AGAINST BUSINESS PLAN

## OUR ORIGINAL MISSION

Our mission is to dominate the market by specializing in smaller, lucrative segments and strategically targeting geographic markets that strike the perfect balance between cost and size. We aim to lead the industry by consistently offering competitive prices, pioneering cutting-edge technology, and providing unparalleled high-quality service to our customers.



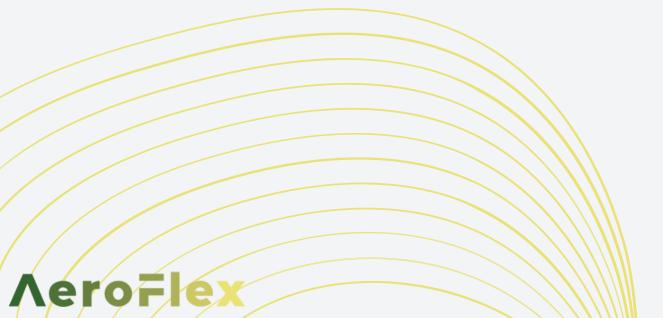
# DEPARTURES FROM BUSINESS PLAN

- Change depending on our situation at the end of each quarter (financially, market share, brand and ad judgement etc.)
- Adapt to what the competition was doing
- Open in different locations based on further customer research



# SIGNIFICANT EVENTS

- In the last quarter we generated over a million dollars in sales, the first time for our company!
- Aeroflex is present in all world regions.
- Aeroflex made some profit.



# CURRENT SITUATION

#### Strengths

- Our Mountain Papa advertisement ranks among the toprated ads in the mountain segment.
- Each of our bikes has received a price judgement score of 100 within their respective target segment.

- We completed the simulation with the lowest market share.
- Our Mountain Mama ad has a low ad judgement score.
- Our demand distribution by channel is 1,512 following Quarter 6, putting us behind the competition when compared.

#### Weaknesses



## PREPARATIONS FOR THE FUTURE

Below are several modifications we've implemented within our company to position it for future improvement.

Previously, our organization consistently met the minimum thresholds outlined in the balanced scorecard. Following the conclusion of quarter 6, we have initiated a gradual improvement of these metrics.

STEP 1

We have successfully generated over one million dollars in revenue, which now provides us with the opportunity to implement the necessary improvements to enhance our company.

STEP 2

Our sales by channel have risen by approximately \$375,000 following Quarter 6.

STEP 3

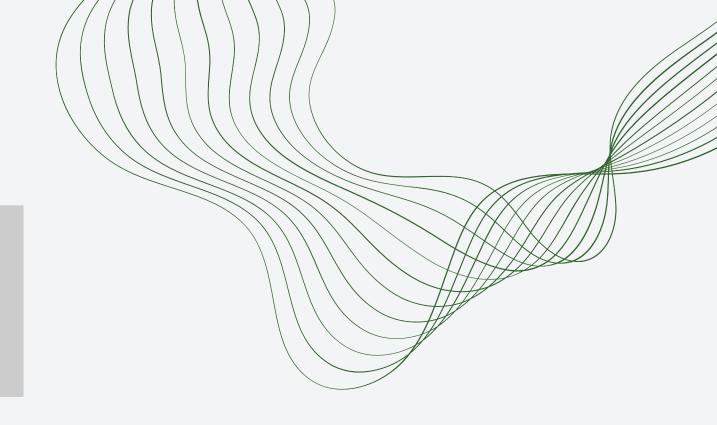




# LESSONS LEARNED

#### **Olivia Wolf**

- It is very important to reevaluate your decisions every quarter in comparison to your competition. This will help you advance!
- Meet with your team IN PERSON! idea generation is best when everyone is able to collaborate face-to-face in real time.





#### Kate Marinelli

- Learn early on how to interpret all of the numbers that are given to you. This will help you make decisions in the future
- Lean on your teammates! A lot of this can't all be done by one person, it's definitely a team effort.



#### Jillian Viceglia

- There isn't a singular correct approach to managing a business.
- Engaging in collaboration with your team members can help generate new ideas.



# LESSONS LEARNED

#### **Kevin Thornton**

- Balancing demand with production ensures cost efficiency, avoids stockouts, and aligns with consumer preferences
- Understanding how decisions on one area impact others is curcial for cohesive and strategic action.



#### **Allison Cady**

- Every aspect of the business is integrated and there is a strict order of business
- Collaboration is key and meeting in person gives the best outcomes



#### **Harrison Estey**

- Invest in the relationships in the team. Make everyone feel welcomed and heard.
- Nothing is completed in business without money.
   You need to make a product people actually want in order to earn money and grow.



